

Subject: Client Rights and Responsibilities – Easy to Understand - Policy

You have a right to...



Be respected by everyone



Be treated with dignity by everyone



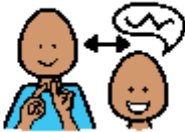
Feel safe



Know your options at Kids Plus
- to request information



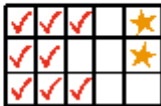
Ask for an interpreter



Get safe and good service from
Kids Plus therapists



Be involved in goal setting and
planning your program



Have someone with you when
at therapy



Have your personal information
protected



Be listened to about your Kids
Plus experience



Find more information at
Kidsplus.org.au



You have a responsibility to....



Give information about yourself to help plan your service



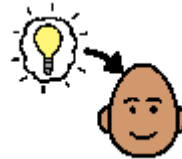
Be involved in your program - practise what you learn



Treat everyone with respect



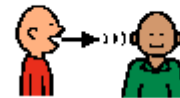
You can help us learn and give a better service by...



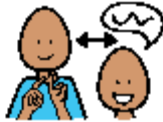
Talk to people working with you



Talk to Kelly (clinical director) about your concerns



Get help to share your feedback



Complete form at reception



Send an email to info@kidsplus.org.au



Do Kids Plus surveys

